

Day 4: Workplace Culture



Audience Table Talk (Office/Departments)





Time Allocation

6 Learning Objectives

Building a Culture of Respect by learning the following:

- · Characteristics and benefits of a respectful workplace
- · How to avoid disrespectful behavior
- How everyone, including supervisors, can contribute to a more respectful workplace

What are some characteristics of a respectful workplace?

- People are kind, courteous and professional.
- People are treated fairly.
- Bullying and harassment are not tolerated.
- People trust one another.
- Conflict is resolved quickly in a healthy manner.
- People appreciate and acknowledge the work of others.
- People are encouraged to express their ideas and opinions.
- Diversity is valued and inclusion is promoted.

What are some benefits of a respectful workplace?

- People are more satisfied with their job.
- People are more engaged.
- Stress is reduced both at work and at home.
- Workers are happier and morale is improved.
- People work as a team.
- Employee turnover is reduced.
- Improved bottom line.

5 Examples of Disrespectful Behavior:

- 1. Gossiping or spreading rumors.
- 2. Yelling, swearing or other aggressive behavior.
- 3. Discrimination or sexual harassment.
- 4. Offensive or inappropriate jokes, cartoons, comments, gestures, or behavior.
- 5. Vandalizing property or a person's belongings.

5 Things EVERYONE can do to contribute to a more respectful workplace:

- 1. Follow the "Platinum Rule" Treat people the way "THEY" want to be treated.
- 2. Do not participate in activities or discussions that offend or humiliate people.
- 3. Speak Up! If you witness disrespectful behavior, talk to the individuals involved or your supervisor.
- 4. Deal with conflict in a respectful manner.
- 5. Be kind!

5 Things SUPERVISORS can do to contribute to a more respectful workplace:

- 1. Lead by positive example.
- 2. Listen to understand.
- 3. Acknowledge team members' accomplishments.
- 4. Investigate complaints promptly.
- 5. Be inclusive and treat everyone fairly.

E Discussion Questions

- 1 How can we make our workplace more respectful?
- 2 What's something respectful you've seen someone do in our office recently?
- 3 What are examples of disrespectful behavior?