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City of St. Louis New 911 Dispatch Center Groundbreaking Press Release

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## **Kozeny-Wagner Named General Contractor for New City of St. Louis 911 Dispatch Center**

**St. Louis, MO** — Kozeny-Wagner, the general contractor for the new \$45 million City of St. Louis 911 Dispatch Center, joined city and state leaders on Thursday, October 24, for a groundbreaking ceremony at 2741 Thomas Street, located just west of the Fire Department headquarters on North Jefferson Avenue. City of St. Louis Mayor Tishaura Jones led the event, marking the start of construction on this essential public safety facility.

The 17,000-square-foot state-of-the-art building will significantly enhance St. Louis's emergency response capabilities. It will feature an expansive communication center, multiple administrative and management offices, a large training and conference room, a spacious emergency operations center, and break areas for staff. Site preparation is set to begin in November 2024, with building construction expected to conclude in 2026.

### **Expanded Capacity and Improved Coordination for Faster Response Times**

The new facility will house 44 dispatch stations—an increase from the current 35—to accommodate more dispatchers and enable faster response to 911 calls, supporting the city's goal of answering 90% of calls within 10 seconds. Currently, the city employs 90 dispatchers, with plans to expand staffing to 116. For the first time, the facility will bring all city dispatchers together under one roof, streamlining communication and facilitating real-time coordination among police, fire, and EMS services. This consolidation, combined with additional resources, is expected to significantly reduce response times, creating a faster and more efficient emergency response system for St. Louis.

### **Project Team**

This significant project is being brought to life through a collaboration among some of the region's top architectural, engineering, and construction firms. In addition to Kozeny-Wagner as the general contractor, the project team includes FGM Architects, CDI Engineering Solutions, Custom Engineering, DTL5 Landscape Architecture, SSC Engineering, and KWAME Building Group.

Kozeny-Wagner, Inc. is a full-service general contractor, construction manager, and design-build firm serving the Saint Louis metropolitan area. More information can be found at [www.kozenywagner.com](http://www.kozenywagner.com).